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ARTISTIC TILE &
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TORRES TILE INC.
VALLEY FLOOR
WIRTZ TILE
WOMEN IN
CONSTRUCTION

Cecil Hunt
President
Bill Martin
Executive
Director



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Tile Contractors Association

Best Practices Recommendations

1. Ceramic tile and stone contractors do not do concrete work.
2. A tile shower pan installed over hot mopping is the best product.
3. The builder shall assume full responsibility from any and all problems resulting from manufactured shower receptors, if the builder chooses to specify that product.
4. Hot mopping shall be done by other trade contractors not tile contractors.
5. Substrate (concrete slabs, decking, rough deck, framing, and cabinets) to be installed and prepared by other trade contractors.
6. Waterproofing shall be done by other trade contractors not tile contractors.
7. The tile contractor will assist in verifying rough deck dimensions and cutout sizes, but only if the complete information is provided to the tile contractor at least one week prior to tile start date.
8. The tile contractor shall not be responsible for removing or replacing shower doors, mirrors or any glass product.
9. The tile contractor will only caulk locations where they intersect with plumbing fixtures, at the time of installation.
10. The tile contractor is not responsible for minor damage to drywall and paint during installation.
11. The cabinets, rough decks, over hangs and corbels must be adequately engineered by others, and installed correctly by others, to properly support the tile work. The tile contractor is not responsible for defects due to deficiencies in the design or installation of these items.
12. The tile contractor does not repair, remove, replace or install plumbing fixtures.
13. The builder is to provide water, safe temporary power, safe access to work area and any stair or guardrails per Cal-OSHA regulations.

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14. The builder shall provide adequate and accessible washout areas.
15. The builder shall provide a reasonably safe, secure and accessible area for storage and use of material by tile contractor.
16. The builder shall schedule and sequence the work so the tile contractors employees will not be subject to unsafe or unhealthy conditions caused or created by other trade contractors or suppliers.
17. The builder shall provide reasonable access for tile contractors employees to safely unload or pickup tools, equipment or materials.
18. Offset clauses in contracts. Builder shall not back charge or otherwise hold money from current contracts for claims or warranties arising from prior contracts.
19. The warranty period is for defects in material or workmanship and extends for one year from the date of completion of tile contractors work.

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Exclusions to the One Year Fit and Finish Warranty For Ceramic Tile and Modular Stone

1. Damage caused by homeowner or homeowners agents.
2. Stains due to homeowner's actions.
3. Stains or dirt due to homeowner's failure to perform routine cleaning.
4. The marks, nicks, chips or cracks caused by homeowner's or homeowner's agents.
5. Minor variations in color or shading.
6. Tile or stone damaged by homeowner or homeowner's agents due to using the tile or stone product for other than its intended use.
7. Damages caused by using inappropriate cleaners or cleaning methods.
8. Moisture migration through concrete slabs.

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Home Owner Maintenance Requirements For Ceramic Tile And Modular Stone

1. Maintenance requirements that you must follow. Failure to follow these requirements could void a warranty or Right to Repair Act (Senate Bill 800) claim.

- a. You must visually inspect your tile, stone and grout at least every three months. If there are significant stains or cracks in the tile, stone, grout or caulking. Any damaged or missing tile, stone, caulking or grout. These need to be cleaned, repaired, replaced as soon as possible. If the tile, stone or grout is in a kitchen or bathroom area where water is present. The repair needs to be completed within the standards established under Chapter Four of the Right to Repair Act. Where the item has the potential to cause water damage repairs must be made under the emergency repairs procedure from your builder.
- b. Any sign of mold or mildew must be cleaned away and the cause of the mold or mildew and any ensuing damage must be repaired immediately.
- c. After the one year fit and finish warranty expires, the replacement of caulking is the homeowner's responsibility and expense.
- d. Due to higher moisture contents in kitchens and bathrooms, the homeowner should provide adequate ventilation through the use of open windows and exhaust fans.

2. Important maintenance requirements that will both enhance the cosmetic appearance of and enhance the performance of the products.

- a. Along with routine cleaning and maintenance, you should thoroughly clean your tile, stone and grout at least every six months.

Recommended cleaning procedures are:

Effective cleaning can be accomplished by regularly using household approved Cleaners that are safe and intended for use on your particular tile, stone or grout

- b. Caulking replacement will vary on usage and exposure. But a good rule of thumb is to replace the caulking every 18 months.

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**RECOMMENDED INDEMNITY PROVISION FOR MEMBERS OF
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 OF SAN DIEGO**

Subcontractor agrees to indemnify and hold harmless, Contractor/Owner from claims determined to be caused by any negligent act on the part of Subcontractor. In the event that such a determination is made, Subcontractor will reimburse Contractor / Owner for any damages, expenses and attorney fees incurred, directly attributable to claims determined to be the result of a negligent act on the part of Subcontractor. Subcontractor will not indemnify Contractor/Owner for negligent acts by others. In the event of legal action pursued to enforce any provision of this contract, attorneys' fees and cost shall be recoverable by prevailing party. The determination of prevailing party will not include attorneys' fees and costs, but solely the award of damages.

Approved by _____ Date _____

Declined by _____ Date _____

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HOMEOWNERS MAINTENANCE FOR CERAMIC TILE DEALING WITH HAIRLINE CRACKS AT GROUT OR CAULKING

YOUR NEW TILE HAS BEEN GROUTED AND CAULKED WHERE NECESSARY. BECAUSE THERE IS A SLIGHT AND NATURAL MOVEMENT OF YOUR HOUSE OR BUILDING, YOU MAY SEE WHAT IS CALLED A MOVEMENT CRACK. THIS IS A HAIRLINE CRACK OF THE GROUT OR CAULK JOINT. USUALLY, YOU WILL SEE THIS CONDITION BELOW THE FIRST ROW OF TILE ON TOP OF THE COUNTERS IN THE KITCHEN OR BATHROOM. IF YOU SEE THESE CONDITIONS, THERE IS NO CAUSE FOR ALARM. YOUR TILE JOB IS NOT FAILING NOR IS YOUR HOUSE FALLING DOWN. AS MENTIONED BEFORE, THIS IS CAUSED BY THE NATURAL MOVEMENT OF THE STRUCTURE. A HAIRLINE CRACK IS EASILY CORRECTED WITH A FLEXIBLE WATER RESISTANT SILICONIZED ACRYLIC LATEX CAULK. THESE PRODUCTS ARE AVAILABLE AT ANY HARDWARE, BUILDING OR TILE SUPPLY CENTER. SIMPLY FOLLOW THE DIRECTIONS ON THE TUBE OF CAULKING. IT IS SUGGESTED THAT THESE JOINTS BE CAULKED WHENEVER NEEDED, (STRONGLY RECOMMENDED ANNUALLY) TO HELP PROTECT FROM POTENTIAL WATER DAMAGE. THIS CONDITION MAY ALSO OCCUR AT YOUR TUB AND SHOWER. THE SAME REMEDY IS RECOMMENDED.

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RECOMMENDED HOMEOWNERS MAINTENANCE

FOR CERAMIC TILE DURING AND AFTER WARRANTY

THE T.C.A. RECOMMENDS A VISUAL INSPECTION OF YOUR HOME, BY THE OCCUPANT, AT LEAST ONCE A MONTH. THE INSPECTION IS TO DETERMINE THAT YOUR TILE IS FREE FROM MOLD, VOIDS IN THE GROUT OR CAULKING AND CRACKED TILE THAT MIGHT ALLOW WATER INTRUSION INTO THE TILE ASSEMBLIES. IF YOUR HOME IS STILL UNDER WARRANTY AND YOU NOTICE ANY OF THE ABOVE MENTIONED TILE, GROUT AND CAULKING FLAWS. NOTIFY YOUR BUILDER AS SOON AS POSSIBLE, TO RECTIFY THE SITUATION. IF YOUR HOUSE IS NO LONGER UNDER WARRANTY THE TILE, GROUT ETC. MUST BE REPAIRED OR REMOVED AS SOON AS POSSIBLE TO REMOVE THE THREAT OF UNSEEN DAMAGE SUCH AS WATER INTRUSION, THAT COULD CONTRIBUTE TO THE DEVELOPMENT OF MOLD. IF YOU ADOPT A ROUTINE CLEANING OF YOUR TILE, YOU WOULD GREATLY INCREASE YOUR CHANCES OF DETECTING ANY POTENTIAL PROBLEMS AND WOULD ALLOW YOU CORRECT THEM BEFORE THEY BECOME A POSSIBLE THREAT TO YOUR HEALTH. BLEACH AND WATER ARE A GOOD CLEANING AGENT AGAINST MOLD. ALWAYS HAVE AS MUCH FLOWING AIR AS POSSIBLE INTO EVERY ROOM WHERE THERE IS MOISTURE TO PREVENT MOLD.

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NATURAL STONE

SPECIAL CUSTOMER NOTICE

MARBLE, GRANITE, TRAVERTINE, SLATE AND LIMESTONE ARE NOT MANUFACTURED PRODUCTS, THEY ARE PRODUCTS OF NATURE, AS SUCH VARIATION IN MATERIAL MUST BE RESOLVED PRIOR TO INSTALLATION.

SHADING AND VEINING

THESE NATURAL MATERIALS VARY FROM TILE TO TILE WITHIN EACH ORDER. THE TILE CONTRACTORS ASSOCIATION OF SAN DIEGO RECOMMENDS THAT EACH ORDER IS INSPECTED AND APPROVED BEFORE PURCHASE AND OR PICK UP. INSTALLATION OF SUCH MATERIALS CONSTITUTES ACCEPTANCE.

GREEN AND BLACK MARBLES

SOME MARBLES, SUCH AS NEGRO MARQUINA AND ORIENTAL JADE MAY PRESENT PROBLEMS SUCH AS WARPING, BLISTERING AND SPALLING WHEN INSTALLED WITH WATER BASED SETTING MATERIALS. AN EPOXY SETTING MATERIAL IS RECOMMENDED.

WHITE MARBLES

WHITE MARBLES ARE SUSCEPTIBLE TO YELLOWING OR DIS-COLORATION FROM WATER VAPOR COMING UP FROM THE GROUND BELOW. THE INSTALLATION OF A MOISTURE BARRIER MAY BE REQUIRED.

QUANTITIES FOR JOB

ALWAYS ORDER MORE THAN NET AMOUNT OF AREA TO BE COVERED THIS WILL ALLOW FOR YOU TO RETAIN MATERIAL FOR POSSIBLE JOB REPAIRS IN THE FUTURE.

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MAINTENANCE

ALL STONES WILL STAIN. POLISHED STONE, IS SENSITIVE TO HARSH CHEMICALS. DO NOT USE VINEGAR, OR ANY CLEANERS CONTAINING ACIDS OR STRONG ALKALINE AGENTS AS A CLEANING AGENT. A LARGE SURFACE COVERED BY NATURAL STONE IS OFTEN BEST DEALT WITH BY A LICENSED MAINTENANCE COMPANY. POLISHED NATURAL STONES ARE ALSO SUSCEPTIBLE TO SCRATCHING AND STAINING. FREQUENT SWEEPING, VACUING AND CLEANING WITH A NEUTRAL CLEANER IS RECOMMENDED.

THIS INFORMATION HAS BEEN PROVIDED TO YOU IN THE HOPE THAT YOUR NATURAL STONE INSTALLATION WILL PROVIDE YOU WITH YEARS OF PRIDE AND PLEASURE.

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STONE TILES

MARBLE, GRANITE, TRAVERTINE AND LIMESTONE QUARRIED PRODUCTS ARE OFFERED FROM CAREFULLY SELECTED STONE BLOCKS. STONES ARE A NATURAL HONED OR PLOSHIED ROCK NOT FACTORY MADE OR FIRED. NO TWO PIECES ARE ALIKE AND THERE ARE INHERENT VARIATIONS IN ALL STONE. THESE CHARACTERISTICS MAY BE COLOR AND SHADE VARIATIONS, GEOLOGICAL FLAWS, IRREGULAR MARKINGS, VOIDS, PITTING, VEINS, IRREGULAR SIZING, FISSURES AND LINES OR MINOR SEPARATIONS. IT IS A STANDARD PRACTICE AT THE QUARRY TO REPAIR THESE VARIATIONS BY ONE OR MORE OF THE FOLLOWING METHODS; POLISHING, WAXING, GRINDING OR FILLING. DUE TO NORMAL WEAR, CRACKS AND VOIDS MAY APPEAR. THESE CAN BE REPAIRED USING FLOOR GROUT. ALL OF THESE VARIATIONS AND CHARACTERISTICS ARE COMMON AND PRESENT TO SOME DEGREE. HOWEVER, THESE CHARACTERISTICS ARE PART OF THE NATURAL BEAUTY OF THE STONE AND WILL NOT IMPAIR THE FUNCTION OR WEARING QUALITIES OF THE MATERIAL.

UNSEALED STONE ABSORBS ALL MOISTURE, DIRT, CLEANING CHEMICALS AND RAPIDLY GROWS DINGY, DECOMPOSES AND IS MORE SUSCEPTIBLE TO WEAR AND EROSION. A QUALITY SEALER PENETRATES STONE ALLOWING THE STONE TO BREATHE AND PERMITS MORE OF THE STONE'S NATURAL BEAUTY TO SHINE THROUGH. ACCOMPANIED BY REGULAR REGIMEN OF MAINTENANCE, THE STONE'S HARDNESS MAY INCREASE AND YOUR STONE WILL BECOME MORE RESISTANT TO SCRATCHING AND WEAR.

AAA+FLOORS
 R US
 ACCENT TILE
 AMERICAN TILE
 ARTISTIC TILE &
 STONE INC.
 AUTHENTIC TILE
 & STONE
 AVELLINO TILE
 BEDROCK TILE
 BELL TILE
 BERTREM TILE
 BOB ZAMBA TILE
 BO-DESIGN
 BOYDEN TILE
 CALIFORNIA TILE
 CHARMENT TILE
 CREATIVE
 TOUCH
 INTERIORS
 CUSTOM
 CERAMIC TILE
 CO.
 DEAN HERMAN
 TILE & MARBLE
 EXCLUSIVELY
 TILE
 FIT TO BE TILED
 FOREMAN TILE
 GC TILE & STONE
 GLENN DAVIS
 FLOORING
 HOLLAND
 SIVLERS
 HOOVER TILE
 HOWARDS RUGS
 CO.
 HUNT FOR TILE
 INFINITY TILE
 INLINE
 TILE&STONE
 INTERIOR
 SPECIALIST
 IRISH SETTERS
 J.W FLOOR
 COVERING INC.
 J. WASSENAAR
 CERAMIC TILE
 KELLY
 TILE&STONE
 KEVIN WILLIAMS
 TILE
 KING TILE
 KLASER TILE
 MICHELANGELO
 STONE & TILE
 NATURAL STONE
 CARE &
 RESTORATION
 NEW INAGE TILE
 PELLEGRINO
 MARBLE
 PRO-SET TILE &
 STONE
 RON EDWARDS
 MARBLE & TILE
 SHIPLER TILE
 STEVE BOYCE
 TILE SUNSTATE
 TILE
 TOMPKINS TILE &
 STONE
 TORRES TILE INC.
 VALLEY FLOOR
 WIRTZ TILE
 WOMEN IN
 CONSTRUCTION

Cecil Hunt
 President
 Bill Martin
 Executive
 Director



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**STANDARD CARE FOR INSTALLATION OF TILE
 AT COUNTER TOPS, TUBS AND SHOWERS**

COUNTER TOPS

THE TCA RECOMMENDS THAT ALL COUNTER TOPS AND COUNTER TOP SPLASH BE MORTAR SET. MOTAR SET AT THE SPLASH WILL ELIMINATE THE INFAMOUS CRACKED JOINT 99%. INSTALL PER TILE COUNCIL OF AMERICA HANDBOOK METHOD C511-02

TUBS AND SHOWERS

THE TCA RECOMMENDS THAT THEY BE MOTAR SET. TUBS AND PLASTIC TYPE SHOWER PANS MUST BE CHECKED TO SEE THAT THEY ARE LEVEL, STRAIGHT AND HAVE NO POCKETS OF NEGATIVE PITCH. IF THESE CONDITIONS ARE PRESENT, YOU MUST ADVISE THE OWNER/BUILDER AND THEN FOLLOW THEIR WRITTEN DIRECTION. THE TCA RECOMMENDS THAT THE BEST SHOWER PAN IS A MORTAR SET PAN OVER WATER-PROOFING AND NOT A PLASTIC TYPE PAN. IF THE OWNER/BUILDER INSISTS ON USING THE PLASTIC TYPE PAN, THE TCA RECOMMENDS THAT AT LEAST SIX INCHES OF WATERPROOF MATERIAL (JIFFYSEAL TYPE) **TO BE LAPPED OVER THE LIP AND DOWN THE FACE OF THE PAN. THE SAME METHOD SHOULD BE USED AT TUBS AS WELL. WHEN THE INSTALLATION IS LATH AND SCRATCH THE SEAL SHOULD BE APPLIED BEFORE THE LATH AND SCRATCH. IF IT IS SOLID BACKING METHOD, APPLY THE SEAL AFTER THE BACKING IS IN PLACE. FOLLOW METHODS B 411-02, B 414-02 AND W 222-02 IN THE TILE COUNCIL OF AMERICA HANDBOOK.**

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**STANDARD OF CARE FOR THE SUBSTRATE
 FOR COUNTER TOPS**

**THE TCA RECOMMENDS THAT WHEN IT IS
 POSIBLE, THE WOOD SUBSTRATE BE MADE OF 1”**

X 6” SHEATHING BOARDS AND SPACED ¼ “ APART.

IF THIS CANNOT BE DONE BECAUSE OF A CANTI-

LEVER DESIGN, SUCH AS ISLANDS, BREAKFAST

BARS, AND PENINSULAS. YOU WOULD THEN USE

¾” EXTERIOR GRADE PLYWOOD WITH 6” LONG AN 6”

APART DASH CUTS THROUGH THE PLYWOOD AT THE

ENTIRE AREA OF THE PLYWOOD. IT IS ALSO

RECOMMENDED THAT YOU USE CAP ANCHORS

EVERY 6” THROUGH THE CAP STRIP TO REDUCE

THE POSSIBILITY OF CRACKED V-CAP. ALL CANTI-

LEVERS MUST HAVE SUPPORT BELOW THEM. IT IS

NOT RECOMMENDED TO CANTILEVER MORE THAN 15”.

INSTALL PER TILE COUNCIL OF AMERICA C-511-